CINEMAJOVE
FESTIVAL INTERNACIONAL DE VALÈNCIA

INSTRUCTIONS FOR THE USE OF ACCREDITATIONS

CONDITIONS FOR THE USE OF ACCREDITATION

Your badge is personal and non-transferable, and the organisation reserves the right to ask for proof of identity at the entrances. It does not serve as a ticket and does not constitute a reservation.

The username and password (alphanumeric code) you will find below will be used to book your tickets. The password can also be found under your name on the badge. If the username does not correspond to your email address, you can change it after purchasing the tickets on the website, but it is not obligatory as your tickets will be linked to the QR code on your accreditation.

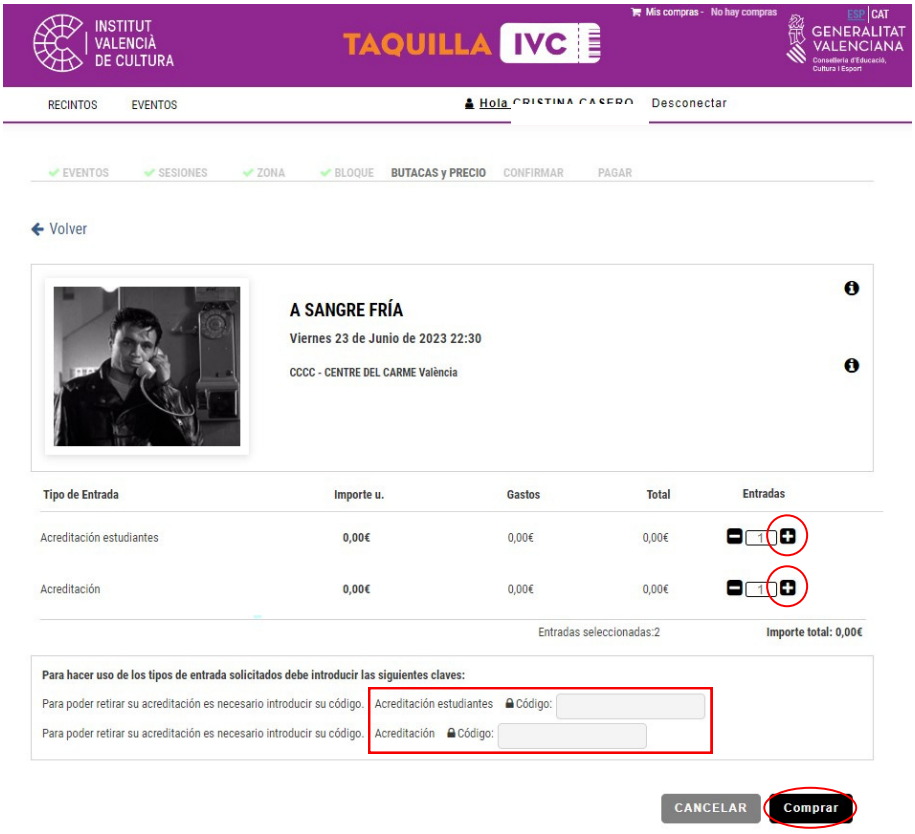
BOOK TICKETS ONLINE

- Access the website and click "Login".

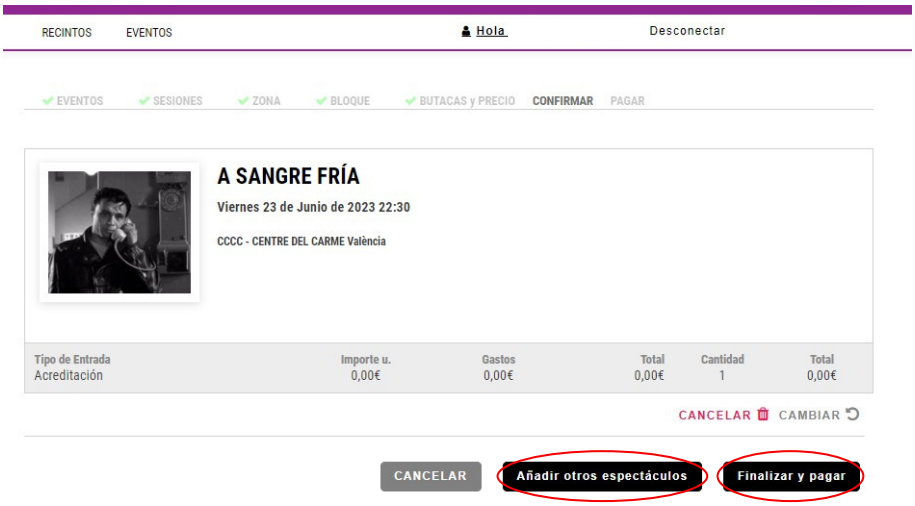
- Log in with your username and password (alphanumeric code).

- At the top left, click on "EVENTOS" and choose the session you wish to book your tickets for.

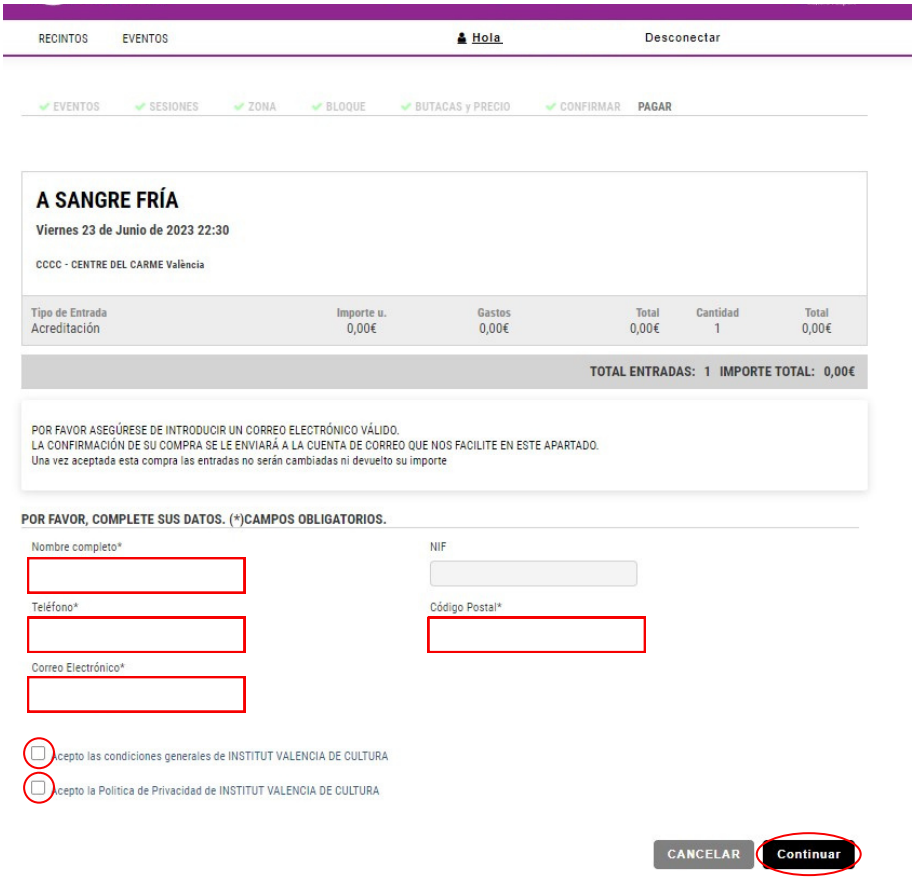
- Click on the + symbol that corresponds to your accreditation. A box will automatically appear where you will have to insert your alphanumeric code and then click on buy.



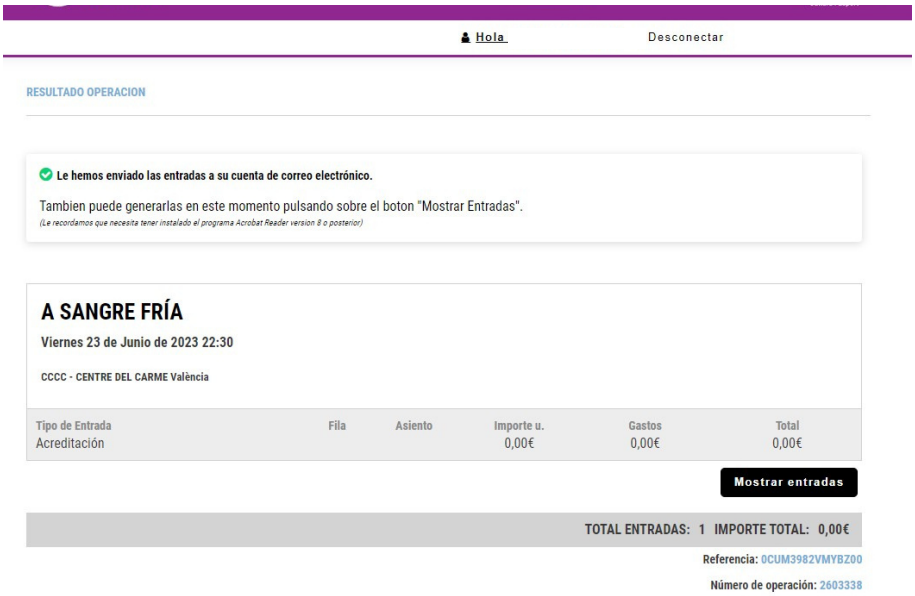
- On the next screen, you will be able to decide whether you wish to continue booking for other sessions or whether you wish to end the operation.



- You must then change or fill in your details correctly (your ID number is not compulsory) and tick both boxes to accept the conditions.



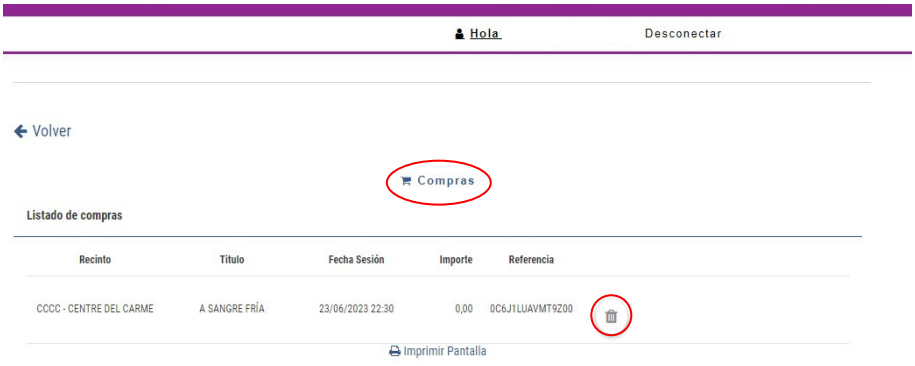
- When you reach this screen, you will have successfully completed your booking. In a few minutes you will receive the booking confirmation by email. The ticket is not physical, so you don't need to print it. When the day of your booking arrives, remember to bring your accreditation with you so that they can scan your QR code and access your booking.



* You will only be able to collect one ticket per session and in non-coincident sessions.
* Ticket sales will be available up to 30 minutes before the start of the session.

CANCEL TICKETS

If you have booked a ticket and you foresee that you will not be able to attend, you must access the same website where you made the booking, log in with your details and click on "purchases". All your bookings will appear there. To cancel the one you wish to cancel, click on the bin icon and it will be automatically deleted.



BOOK TICKETS AT THE FESTIVAL TICKET OFFICES

You can also buy tickets at the ticket offices of the festival venues as long as there are still tickets available for sale. All you have to do is enter your accreditation code.

CONTACT

If you have any questions or problems and need to contact us, you can send an email to acreditaciones@cinemajove.com.